



station house  
DENTAL PRACTICE

## Your Choice For Dental Care With Us

As individuals, we have to make more and more provision for our own health needs. We at Station House Dental Practice believe that the best way of making treatment affordable, without compromising our high quality of care, is to offer you membership of our own Station House Dental Care Plans which provide the following benefits:

- ✦ A convenient payment scheme for regular maintenance
- ✦ Greater choice of treatment and materials
- ✦ More time to help prevent decay and gum disease
- ✦ A fair and equitable system where everybody pays the same
- ✦ Substantial discounts on additional treatments
- ✦ Worldwide Dental Trauma and Emergency Callout Insurance
- ✦ Redundancy protection for your monthly plan payments.



## Station House Dental Care Plans

We provide a number of different plans to suit our patients' differing dental health. On first registration we recommend our Dental Care Plan. Your dentist will review this at your first assessment and will inform you if a different plan is more appropriate for your dental health.

## Safety

We take all necessary precautions to safeguard you and our staff. We follow recommended guidelines with regard to sterilisation of instruments and the use of disposable items, e.g. gloves and needles. You will notice our sterilisation areas on both floors. We are happy to answer any questions you may have.

## Your Child's Dental Care

Children are born free of dental disease, yet by adulthood a significant proportion of the population has active gum disease and most people have experienced some tooth decay and even tooth loss. It is our belief that disease can be prevented.

Our aim is to provide your child with the best dental care available to secure their dental health. We ask patients to bring their children with them from birth so that we can see them regularly to help them grow up free from dental disease.

Children under five attending with their parents are seen without charge. After their fifth birthday, we recommend our Children's Dental Care Plan. For more information on the best option for your child's dental care, please see our Children's Dental Care Plans insert or ask a member of our team.





## Dental Care Plan

- ✦ Regular 12-point dental health checks (two per year) to provide:
  - Clinical examination
  - Checking for signs of oral cancer
  - X-rays where clinically necessary
  - Advice on improving or maintaining dental health.
- ✦ Regular prevention appointments (two per year) to provide:
  - Scale and polish to remove hard plaque and smooth the surface of the teeth
  - Advice on plaque control and periodontal health
  - Preventive techniques to reduce decay and gum disease.
- ✦ Assessment of emergencies and dental pain with all temporary treatment required, carried out at the practice during normal surgery hours.
- ✦ All treatment planning for your future dental needs.
- ✦ All subsequent remedial work within 12 months of recommended restorative work.
- ✦ 20% reduction off any laboratory-based treatments required, i.e. crowns, bridges and dentures.
- ✦ 20% reduction off any fillings.
- ✦ Worldwide Dental Trauma Insurance to protect against the cost of large unforeseen accidental damage.
- ✦ Emergency Callout Insurance, should you need a dentist in an emergency, anywhere in the world.
- ✦ Redundancy protection for your monthly plan payments for up to 12 months.

*We also offer dental plans to include four-monthly or nine-monthly visits.*

## Enhanced Dental Care Plan

As for the Dental Care Plan, but members are entitled to two additional prevention appointments per year.

## Annual Dental Care Plan

As for the Dental Care Plan, but members are entitled to one 12-point dental health check and prevention appointment per year.

## Denture Plan

Members with full dentures are entitled to an annual examination to check the function of their dentures and ensure soft tissues are healthy, including checking for signs of oral cancer.

Members will receive 20% discount on denture repairs and new dentures, as well as receiving the same insurance benefits as patients on the Dental Care Plan.

## Cancellation

We may charge a fee if you cancel your plan membership within 12 months of joining and/or 12 months of receiving discounted treatment.

For more information, please see the Terms and Conditions on the reverse of the Agreement form, or ask a member of staff.

*Please note, discounts only apply to treatments carried out at the practice.*

# Worldwide Trauma and Emergency Callout Insurance

**Emergency Callout** – cover can be provided by any dentist worldwide who agrees to treat you. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the callout fee, minus the excess, up to the policy limits. This cover is to provide immediate pain relief only; no additional or restorative treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

**Dental Trauma** – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess.

**Hospitalisation** – benefit is provided should you have to stay in hospital as a result of dental trauma.

**Permanent Facial Disfigurement** – benefit is provided should you be scarred on the neck or face as a result of the accident.

**Oral Cancer** – a payment will be paid upon diagnosis of oral cancer.

**Redundancy Protection** – plan premiums paid for up to one year.

*A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice.*

## Statement of Price

A total premium of £0.51 per month and for the initial period, as defined in the Certificate of Insurance (£0.49 plus Insurance Premium Tax of £0.02) for Dental Plan patients is payable for the Worldwide Dental Trauma and Emergency Callout Insurance. There may be other taxes that will not be payable through us. Patients wishing to join a Dental Plan are required to take out Worldwide Dental Trauma and Emergency Callout Insurance. Premiums can be changed by providing you with 30 days' notice.

Practice staff are permitted to provide you with information about the insurance that is included in your plan on behalf of Practice Plan Limited, the Plan Administrator. However, practice staff are not permitted to give advice about the insurance, e.g. to compare this insurance with other dental insurance in the market. If you have any questions about this insurance then please call Practice Plan Limited on 01691 684128.

## How Do I Register?

Please call in at the practice where an Agreement will be completed. This will require your signature and bank account details for the Direct Debit instruction. Direct Debits are collected from your account on the 8th of every month. Benefit from cover will commence from the 1st of the month (Effective month on the dentist/patient Agreement). If you have any queries, please ask a member of staff.